

13th Judicial Circuit DIRECTORY		
LEFLER, Lawrence M.	23	Annex
LEVENS, William P.	502	Edgecomb
LOPEZ, Manuel A.	44	Annex
MANNING, Daryl	300	Edgecomb
MONTAGNO, Joan	406	Edgecomb
MOODY, Ashley B.	18	Annex
MYERS, Eric R.	12	Annex
NASH, Christopher C.	301	Edgecomb
NAZARETIAN, Nick	402	Edgecomb
NEAVES, Nancy	311	Edgecomb
NIELSEN, Richard A.	508	Edgecomb
OBER, Joelle Ann	301	Edgecomb
PEACOCK, Emily	310	Edgecomb
PERRONE, Frances M.	302	Edgecomb
PERRY, Daniel L.	19	Annex
POMPONIO, Denise A.	32	Annex
PROCTOR, Martin D.	405	Edgecomb
REEVES, Vicki L.	414	Edgecomb
RICE, Elizabeth G.	504	Edgecomb
SABELLA, Christopher C.	301	Annex
SCIONTI, Michael J.	401	Edgecomb
SISCO, Michelle	10	Annex
STELLO, Lila	490	Edgecomb
STELLO, Lila	480A	Edgecomb
STEPHENS, Scott	504	Edgecomb
STODDARD, Ralph C.	411	Edgecomb
TAYLOR, Margaret R.	22	Annex
THARPE, Chet A.	15	Annex
THOMAS, Cheryl	506	Edgecomb
TIBBALS, Wesley D.	410	Edgecomb
TWINE THOMAS, Barbara	42	Annex
WARD, Laura E.	309	Edgecomb
WARD, Samantha L.	65 S	South Annex
WEIS, Richard A.	31	Annex

“  
**Everyone at the court loves the new system. It has been extremely helpful with individuals coming to court proceedings and having the system direct them where to go.**  
 ”  
 – Christina Blakeslee, Chief Technology Officer



**OWNER**  
 Hillsborough County

**CUSTOMER NAME**  
 Thirteenth Judicial Circuit

**INDUSTRY SECTOR**  
 Justice

**LOCATION**  
 Tampa, Florida

**INFAX PRODUCTS**  
 DocketCall®  
 Engage

**Customer Overview:**

In 2004, the 13th Judicial Circuit Courthouse in Hillsborough County, Fla., was built as part of a new courthouse construction and renovation project in downtown Tampa. The six-story George E. Edgecomb Courthouse is more than 268,000 square feet and includes both Family and Civil Courts.

With so much going on inside the building, the courthouse began to experience a growing congestion problem in the lobby areas. Patrons arriving at the courthouse were confused about where to go and how to get there, prompting them to ask staff members for directions. This caused courthouse operations to move even slower. In 2015, the 13th Judicial Circuit sought a solution to this problem that would inform patrons of their destinations as well as guide them there. After proposing its DocketCall® solution, Infax was selected for the job.

DOCKET			13th Judicial Circuit			DOCKET		
BOOK	TIME	CASE NUMBER	BOOK	TIME	CASE NUMBER	BOOK	TIME	CASE NUMBER
107	1:00 PM	14-CA-08809	107	1:00 PM	14-CA-08732	107	1:00 PM	14-CA-08732
11	1:00 PM	14-CA-08817-A	108	1:00 PM	14-CA-08739	108	1:00 PM	14-CA-08739
108	1:00 PM	14-CA-08828	109	1:00 PM	14-CA-08743	109	1:00 PM	14-CA-08743
110	1:00 PM	14-CA-08837	110	1:00 PM	14-CA-08748	110	1:00 PM	14-CA-08748
111	1:00 PM	14-CA-08842	111	1:00 PM	14-CA-08753	111	1:00 PM	14-CA-08753
112	1:00 PM	14-CA-08847	112	1:00 PM	14-CA-08758	112	1:00 PM	14-CA-08758
113	1:00 PM	14-CA-08852	113	1:00 PM	14-CA-08763	113	1:00 PM	14-CA-08763
114	1:00 PM	14-CA-08857	114	1:00 PM	14-CA-08768	114	1:00 PM	14-CA-08768
115	1:00 PM	14-CA-08862	115	1:00 PM	14-CA-08773	115	1:00 PM	14-CA-08773
116	1:00 PM	14-CA-08867	116	1:00 PM	14-CA-08778	116	1:00 PM	14-CA-08778
117	1:00 PM	14-CA-08872	117	1:00 PM	14-CA-08783	117	1:00 PM	14-CA-08783
118	1:00 PM	14-CA-08877	118	1:00 PM	14-CA-08788	118	1:00 PM	14-CA-08788
119	1:00 PM	14-CA-08882	119	1:00 PM	14-CA-08793	119	1:00 PM	14-CA-08793
120	1:00 PM	14-CA-08887	120	1:00 PM	14-CA-08798	120	1:00 PM	14-CA-08798
121	1:00 PM	14-CA-08892	121	1:00 PM	14-CA-08803	121	1:00 PM	14-CA-08803
122	1:00 PM	14-CA-08897	122	1:00 PM	14-CA-08808	122	1:00 PM	14-CA-08808
123	1:00 PM	14-CA-08902	123	1:00 PM	14-CA-08813	123	1:00 PM	14-CA-08813
124	1:00 PM	14-CA-08907	124	1:00 PM	14-CA-08818	124	1:00 PM	14-CA-08818
125	1:00 PM	14-CA-08912	125	1:00 PM	14-CA-08823	125	1:00 PM	14-CA-08823
126	1:00 PM	14-CA-08917	126	1:00 PM	14-CA-08828	126	1:00 PM	14-CA-08828
127	1:00 PM	14-CA-08922	127	1:00 PM	14-CA-08833	127	1:00 PM	14-CA-08833
128	1:00 PM	14-CA-08927	128	1:00 PM	14-CA-08838	128	1:00 PM	14-CA-08838
129	1:00 PM	14-CA-08932	129	1:00 PM	14-CA-08843	129	1:00 PM	14-CA-08843
130	1:00 PM	14-CA-08937	130	1:00 PM	14-CA-08848	130	1:00 PM	14-CA-08848
131	1:00 PM	14-CA-08942	131	1:00 PM	14-CA-08853	131	1:00 PM	14-CA-08853
132	1:00 PM	14-CA-08947	132	1:00 PM	14-CA-08858	132	1:00 PM	14-CA-08858
133	1:00 PM	14-CA-08952	133	1:00 PM	14-CA-08863	133	1:00 PM	14-CA-08863
134	1:00 PM	14-CA-08957	134	1:00 PM	14-CA-08868	134	1:00 PM	14-CA-08868
135	1:00 PM	14-CA-08962	135	1:00 PM	14-CA-08873	135	1:00 PM	14-CA-08873
136	1:00 PM	14-CA-08967	136	1:00 PM	14-CA-08878	136	1:00 PM	14-CA-08878
137	1:00 PM	14-CA-08972	137	1:00 PM	14-CA-08883	137	1:00 PM	14-CA-08883
138	1:00 PM	14-CA-08977	138	1:00 PM	14-CA-08888	138	1:00 PM	14-CA-08888
139	1:00 PM	14-CA-08982	139	1:00 PM	14-CA-08893	139	1:00 PM	14-CA-08893
140	1:00 PM	14-CA-08987	140	1:00 PM	14-CA-08898	140	1:00 PM	14-CA-08898
141	1:00 PM	14-CA-08992	141	1:00 PM	14-CA-08903	141	1:00 PM	14-CA-08903
142	1:00 PM	14-CA-08997	142	1:00 PM	14-CA-08908	142	1:00 PM	14-CA-08908
143	1:00 PM	14-CA-09002	143	1:00 PM	14-CA-08913	143	1:00 PM	14-CA-08913
144	1:00 PM	14-CA-09007	144	1:00 PM	14-CA-08918	144	1:00 PM	14-CA-08918
145	1:00 PM	14-CA-09012	145	1:00 PM	14-CA-08923	145	1:00 PM	14-CA-08923
146	1:00 PM	14-CA-09017	146	1:00 PM	14-CA-08928	146	1:00 PM	14-CA-08928
147	1:00 PM	14-CA-09022	147	1:00 PM	14-CA-08933	147	1:00 PM	14-CA-08933
148	1:00 PM	14-CA-09027	148	1:00 PM	14-CA-08938	148	1:00 PM	14-CA-08938
149	1:00 PM	14-CA-09032	149	1:00 PM	14-CA-08943	149	1:00 PM	14-CA-08943
150	1:00 PM	14-CA-09037	150	1:00 PM	14-CA-08948	150	1:00 PM	14-CA-08948
151	1:00 PM	14-CA-09042	151	1:00 PM	14-CA-08953	151	1:00 PM	14-CA-08953
152	1:00 PM	14-CA-09047	152	1:00 PM	14-CA-08958	152	1:00 PM	14-CA-08958
153	1:00 PM	14-CA-09052	153	1:00 PM	14-CA-08963	153	1:00 PM	14-CA-08963
154	1:00 PM	14-CA-09057	154	1:00 PM	14-CA-08968	154	1:00 PM	14-CA-08968
155	1:00 PM	14-CA-09062	155	1:00 PM	14-CA-08973	155	1:00 PM	14-CA-08973
156	1:00 PM	14-CA-09067	156	1:00 PM	14-CA-08978	156	1:00 PM	14-CA-08978
157	1:00 PM	14-CA-09072	157	1:00 PM	14-CA-08983	157	1:00 PM	14-CA-08983
158	1:00 PM	14-CA-09077	158	1:00 PM	14-CA-08988	158	1:00 PM	14-CA-08988
159	1:00 PM	14-CA-09082	159	1:00 PM	14-CA-08993	159	1:00 PM	14-CA-08993
160	1:00 PM	14-CA-09087	160	1:00 PM	14-CA-08998	160	1:00 PM	14-CA-08998
161	1:00 PM	14-CA-09092	161	1:00 PM	14-CA-09003	161	1:00 PM	14-CA-09003
162	1:00 PM	14-CA-09097	162	1:00 PM	14-CA-09008	162	1:00 PM	14-CA-09008
163	1:00 PM	14-CA-09102	163	1:00 PM	14-CA-09013	163	1:00 PM	14-CA-09013
164	1:00 PM	14-CA-09107	164	1:00 PM	14-CA-09018	164	1:00 PM	14-CA-09018
165	1:00 PM	14-CA-09112	165	1:00 PM	14-CA-09023	165	1:00 PM	14-CA-09023
166	1:00 PM	14-CA-09117	166	1:00 PM	14-CA-09028	166	1:00 PM	14-CA-09028
167	1:00 PM	14-CA-09122	167	1:00 PM	14-CA-09033	167	1:00 PM	14-CA-09033
168	1:00 PM	14-CA-09127	168	1:00 PM	14-CA-09038	168	1:00 PM	14-CA-09038
169	1:00 PM	14-CA-09132	169	1:00 PM	14-CA-09043	169	1:00 PM	14-CA-09043
170	1:00 PM	14-CA-09137	170	1:00 PM	14-CA-09048	170	1:00 PM	14-CA-09048
171	1:00 PM	14-CA-09142	171	1:00 PM	14-CA-09053	171	1:00 PM	14-CA-09053
172	1:00 PM	14-CA-09147	172	1:00 PM	14-CA-09058	172	1:00 PM	14-CA-09058
173	1:00 PM	14-CA-09152	173	1:00 PM	14-CA-09063	173	1:00 PM	14-CA-09063
174	1:00 PM	14-CA-09157	174	1:00 PM	14-CA-09068	174	1:00 PM	14-CA-09068
175	1:00 PM	14-CA-09162	175	1:00 PM	14-CA-09073	175	1:00 PM	14-CA-09073
176	1:00 PM	14-CA-09167	176	1:00 PM	14-CA-09078	176	1:00 PM	14-CA-09078
177	1:00 PM	14-CA-09172	177	1:00 PM	14-CA-09083	177	1:00 PM	14-CA-09083
178	1:00 PM	14-CA-09177	178	1:00 PM	14-CA-09088	178	1:00 PM	14-CA-09088
179	1:00 PM	14-CA-09182	179	1:00 PM	14-CA-09093	179	1:00 PM	14-CA-09093
180	1:00 PM	14-CA-09187	180	1:00 PM	14-CA-09098	180	1:00 PM	14-CA-09098
181	1:00 PM	14-CA-09192	181	1:00 PM	14-CA-09103	181	1:00 PM	14-CA-09103
182	1:00 PM	14-CA-09197	182	1:00 PM	14-CA-09108	182	1:00 PM	14-CA-09108
183	1:00 PM	14-CA-09202	183	1:00 PM	14-CA-09113	183	1:00 PM	14-CA-09113
184	1:00 PM	14-CA-09207	184	1:00 PM	14-CA-09118	184	1:00 PM	14-CA-09118
185	1:00 PM	14-CA-09212	185	1:00 PM	14-CA-09123	185	1:00 PM	14-CA-09123
186	1:00 PM	14-CA-09217	186	1:00 PM	14-CA-09128	186	1:00 PM	14-CA-09128
187	1:00 PM	14-CA-09222	187	1:00 PM	14-CA-09133	187	1:00 PM	14-CA-09133
188	1:00 PM	14-CA-09227	188	1:00 PM	14-CA-09138	188	1:00 PM	14-CA-09138
189	1:00 PM	14-CA-09232	189	1:00 PM	14-CA-09143	189	1:00 PM	14-CA-09143
190	1:00 PM	14-CA-09237	190	1:00 PM	14-CA-09148	190	1:00 PM	14-CA-09148
191	1:00 PM	14-CA-09242	191	1:00 PM	14-CA-09153	191	1:00 PM	14-CA-09153
192	1:00 PM	14-CA-09247	192	1:00 PM	14-CA-09158	192	1:00 PM	14-CA-09158
193	1:00 PM	14-CA-09252	193	1:00 PM	14-CA-09163	193	1:00 PM	14-CA-09163
194	1:00 PM	14-CA-09257	194	1:00 PM	14-CA-09168	194	1:00 PM	14-CA-09168
195	1:00 PM	14-CA-09262	195	1:00 PM	14-CA-09173	195	1:00 PM	14-CA-09173
196	1:00 PM	14-CA-09267	196	1:00 PM	14-CA-09178	196	1:00 PM	14-CA-09178
197	1:00 PM	14-CA-09272	197	1:00 PM	14-CA-09183	197	1:00 PM	14-CA-09183
198	1:00 PM	14-CA-09277	198	1:00 PM	14-CA-09188	198	1:00 PM	14-CA-09188
199	1:00 PM	14-CA-09282	199	1:00 PM	14-CA-09193	199	1:00 PM	14-CA-09193
200	1:00 PM	14-CA-09287	200	1:00 PM	14-CA-09198	200	1:00 PM	14-CA-09198

## Solution

Infax configured and remotely installed its DocketCall software on twelve 40-inch monitors provided by the court. By seamlessly integrating with the courthouse's Tyler Odyssey CMS, the software is able to pull and filter case information to electronically display the daily docket on the facility's monitors. If any changes need to be made to the docket, authorized staff members simply enter the changes into the CMS or into the Infax GUI to allow DocketCall to automatically update the appropriate displays. Also included in the installation was Engage, Infax's content-creating software for courthouses. With Engage, users can display welcome messages, digital directories, courthouse maps and more.

## Results

With the ability to find where they need to go in less than 60 seconds, patrons no longer need to stop courthouse staff to ask for directions. As a result, the 13th Judicial Circuit staff members are able to continuously tend to their tasks to make the facility as efficient as possible. An additional benefit of DocketCall is a reduction in stress levels often felt by court patrons. Entering an unfamiliar building can be stressful, but when given proper information and direction, new visitors feel more confident about their ability to navigate the courthouse.



**OWNER**  
Hillsborough County

**CUSTOMER NAME**  
Thirteenth Judicial Circuit

**INDUSTRY SECTOR**  
Justice

**LOCATION**  
Tampa, Florida

**INFAX PRODUCTS**  
DocketCall®

